

THREE RIVERS HOSPITALITY, LLC

TO: Three Rivers Hospitality Family

FROM: Paul McHenry

DATE: March 3, 2008

RE: Country Inn and Suites by Carlson, Pella, IA

Last week, Carlson Companies held their annual convention in Las Vegas, NV. During the convention, a number of awards were handed out and our very own Country Inn and Suites by Carlson, Pella, IA received two awards.

The **Aspire Award** recognizes the top 10% of hotels in the year over year RevPAR percentage growth. The Country Inn and Suites by Carlson, Pella, IA earned this award by achieving 17% RevPAR growth.

The **Presidential Award** honors top performing hotels. This award recognizes those hotels that have consistently provided exceptional guest satisfaction and brand engagement. Each hotel must achieve a guest satisfaction index in the top 75th percentile as reported by their Voice of Customer Medallia system, compliant with the brand's Signature Standards requirements and score no lower than the second top tier color band in the process perspective as measured by their brand business manager.

Please join me in congratulating Lee Sponsler and his staff on an outstanding job (mgrcountryinn@lisco.com). I know that his team worked very hard to position their hotel as not only one of the best in Pella, but also in the Carlson system.